

Cathy M. Thackrey, Au.D., CCC-A Audiology Hearing Aids

Surgery Information

Information Brochure

Please keep this as a reference for after surgery

Prior to Surgery:

- Patients are required to pre-register with all ambulatory surgery centers at least 24 hours prior to surgery. Please take this into consideration if you are traveling from out of town for surgery.
 If you are unable to pre-register at least 24 hours in advance, please contact the surgery center to make alternate arrangements.
- The patient should refrain from taking aspirin or medications that contain aspirin for at least ten days before surgery.
- Contact the surgery facility with any questions regarding facility charges and/or payment plans prior to surgery.
- If the patient is taking any other medications the doctor should be advised.
- Please **DO NOT** eat or drink anything after midnight prior to surgery.
- Make arrangements for a responsible person to take you home after the surgery as you will not be allowed to drive yourself.
- Do not wear jewelry or bring valuables with you.
- On the morning of surgery, report to the appropriate facility at your assigned time.
- PLEASE DO NOT BE LATE.

Pre-Op by Phone:

Most patients will be able to complete their preoperative instructions by phone. Our office will contact you on the day before surgery. You will be given instructions and a time to report to the facility on the following day. All orders will be faxed to the appropriate facility and prescriptions will be called in to your pharmacy of choice. You must complete pre-registration with the facility and lab work the day before surgery, unless otherwise instructed (children usually do not require lab work prior to surgery).

In Office Pre-Op:

Some patients may be scheduled for a pre-operative appointment at our office the day before surgery. At this time, you will be given instructions, orders and prescriptions. Afterwards, you will be directed where to go to complete pre-registration and lab work, if needed. Please remember to take your orders with you to the facility and have any prescriptions filled prior to surgery.

□ Covenant Medical Center: 3615 19th Street, Lubbock, TX 79410, (806) 725-1011

Please report to SAS Suite 100, located at 4102 24th Street (First Floor), for pre-registration and lab work the day prior to surgery. All patients must pre-register even though they are not having lab work, x-rays, etc. ordered. The morning of surgery, go to the Covenant Medical Center main campus, outpatient admitting on the 1st floor (next to the gift shop) to check in. After checking in, you will be directed to the 2nd floor waiting room.

Covenant High Plains Surgery Centers: ☐ Quaker Campus: 2301 Quaker Avenue, Lubbock, TX 79410, (806) 725-8801 Please report to MOB Suite 104, located at 4102 24th Street, the day prior to surgery to complete lab work if required. You will also be required to pre-register at the facility. Preregistration paperwork can be found on their website at www.chpsurgery.com or you may complete this paperwork directly at the facility. □ 22nd Street Campus: 3610 22nd Street, Lubbock, TX 79410, (806) 776-4772 Please report to MOB Suite 104, located at 4102 24th Street, the day prior to surgery to complete lab work if required. You will then need to pre-register at the facility. You may do so directly at the facility or you may go to www.chpsurgery.com to complete patient information forms. ☐ Grace Medical Center: 2412 50th Street, Lubbock, TX 79412, (806) 788-4000 Please report to the West end of Grace Medical Center the day prior to surgery to complete preregistration and lab work. Arrive at the same location the morning of surgery. ☐ Grace Clinic: 4515 Marsha Sharp, Lubbock, TX 79407, (806) 744-7223 Please report to the Grace Clinic lab the day prior to surgery to complete pre-registration and lab work. Arrive at the short stay area the morning of surgery. □ NorthStar Surgicenter: 4640 North Loop 289, Lubbock, TX 79416, (806) 761-4880 Please report to NorthStar the day prior to surgery to complete pre-registration and lab work.

Insurance and Scheduling:

We will schedule your surgery and pre-register you with the facility. If you have insurance, our staff will contact them to verify your benefits. We will also pre-certify your surgery if your insurance company requires this.

You will be asked to make a **DOWN PAYMENT** for your surgery. This fee **MUST** be paid at least one day prior to the date of surgery and is determined by your coinsurance and/or deductible.

If you have any questions regarding how much your insurance will cover, please call our office at (806) 791-0188.

Cancellation Policy:

We request that you please give our office at least 24 hours' notice in the event that you need to cancel or reschedule your surgery. If the scheduled surgery is missed or cancelled (other than at the discretion of the doctor) with less than 24 hours' notice, a **\$100 cancellation fee** will be charged.